



Student Satisfaction Survey (SSS) 2023-24

INTRODUCTION

Every year the IQAC of the college conducts the Student's Satisfaction Survey to evaluate the performance of the College in all academic and administrative activities. The feedback responses and its analysis help the IQAC to make its Strategic Plan for the coming year and improve the quality environment of the College.

SURVEY PROCESS

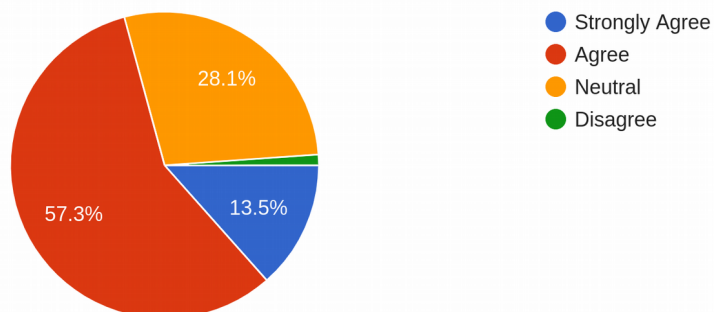
The questionnaire focusses on the teaching-learning, administration, examination, as well as extracurricular and co-curricular activities in the College. The survey was conducted through a google form sent to the students through the WhatsApp Groups.

The link of the survey form:

<https://forms.gle/zvEVnNmVC9ZXaRpXA>

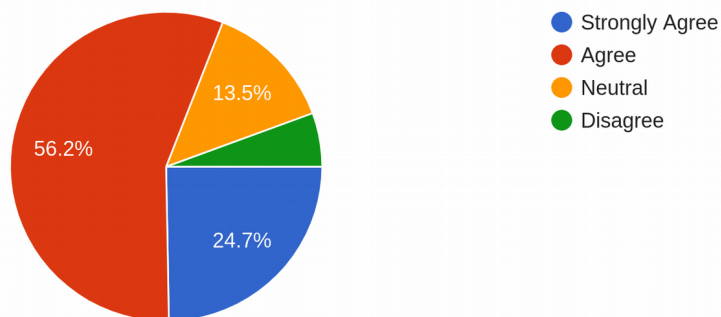
1. Induction program conducted for the Student Support , in your college was useful.

89 responses



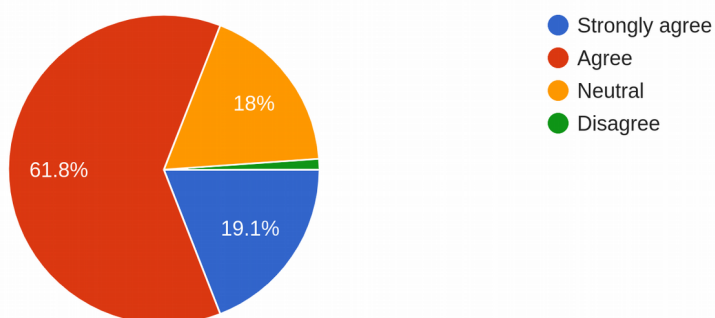
2. The assignments were very useful in grasping of the content given in the Study Material.

89 responses



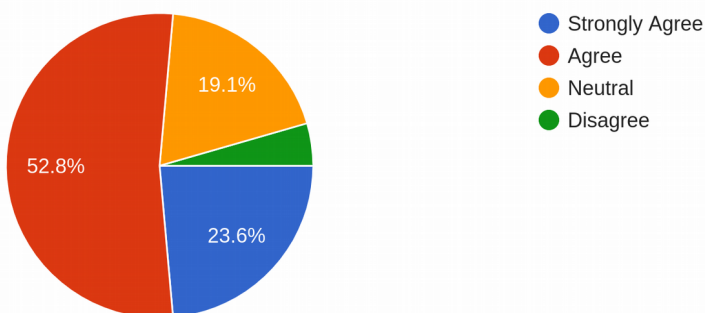
3. The counseling provided at the time of admission is proper, supportive and useful.

89 responses



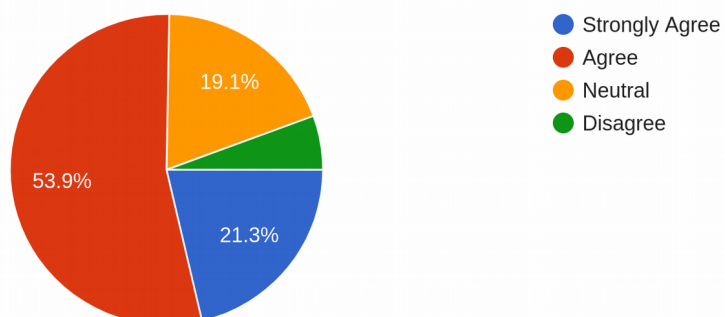
4. The counseling sessions organized for the students Support helped you to clear doubts and keep you on track?

89 responses



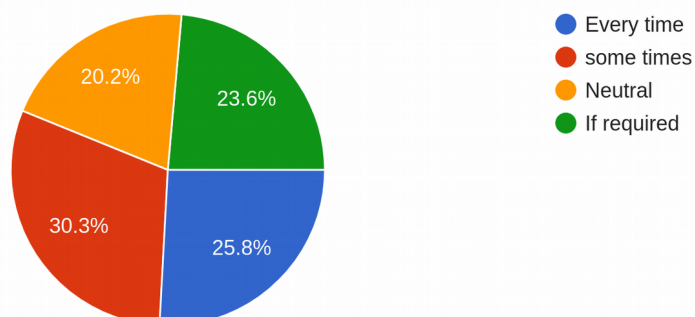
5. The learner centered methods used by the institution to promote learning, enhanced your problem solving skills, employability skills, life skills and made you ready for the world of work.

89 responses



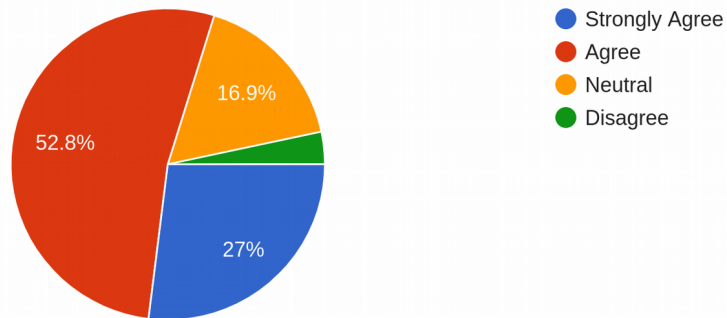
6. The online resources (QR Codes -NDL, E-PG Pathashala, DELNET) that the library made available used by you.

89 responses



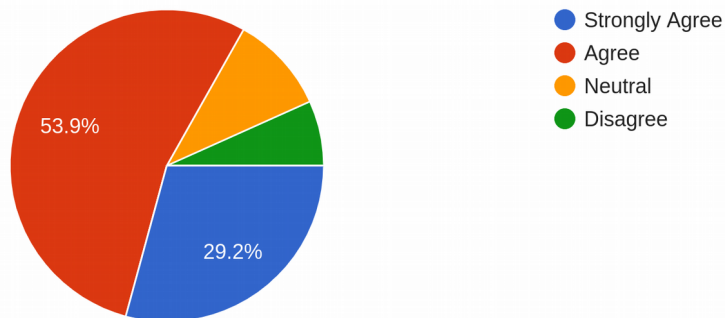
7. The assignments completed for the internal evaluation were timely and reasonably completed.

89 responses



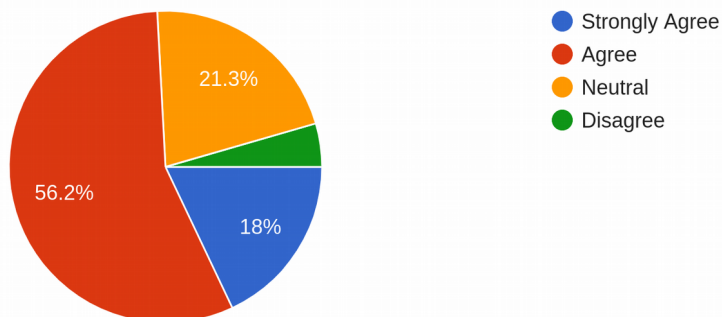
8. Your queries were promptly addressed by the college.

89 responses



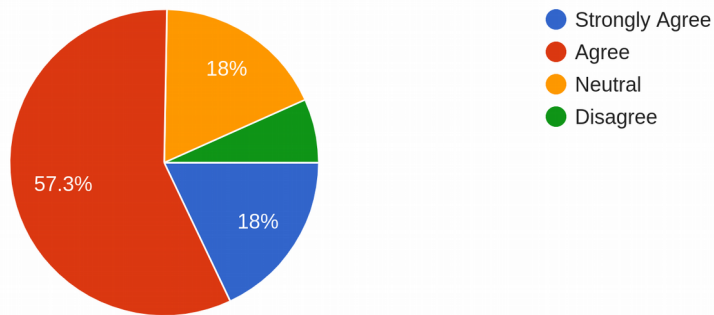
9. The academic program which you are pursuing, has all the requisite academic content to achieve the expected competency.

89 responses



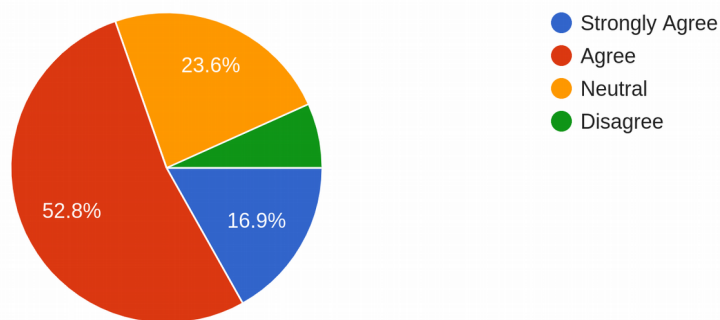
10. Electronic media (Audio and Video including interactive panel) is supplementing the teaching learning process and academic counseling.

89 responses



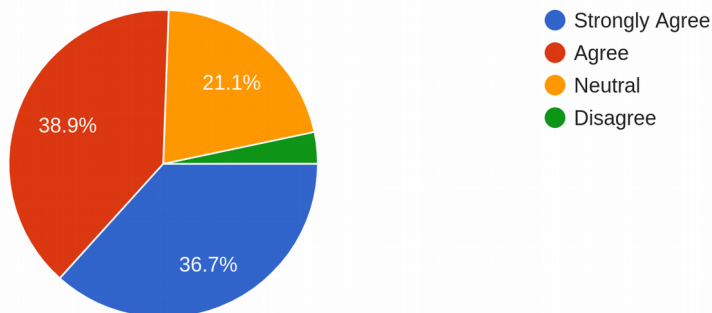
11. The grievance redressal mechanism of the colleges was effective.

89 responses



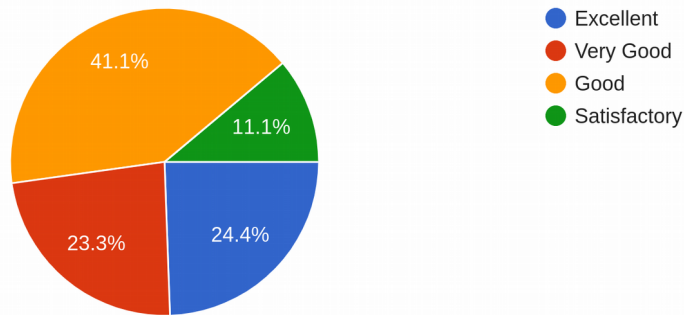
12. The college website/mobile whatsapp gave useful information.

90 responses



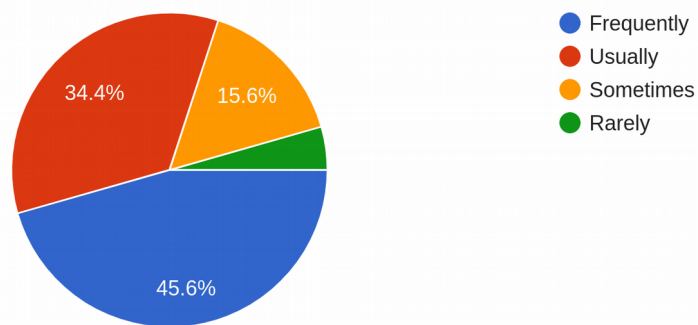
13. You are receiving the Self Learning Materials (Printed matters) as per your requirement.

90 responses



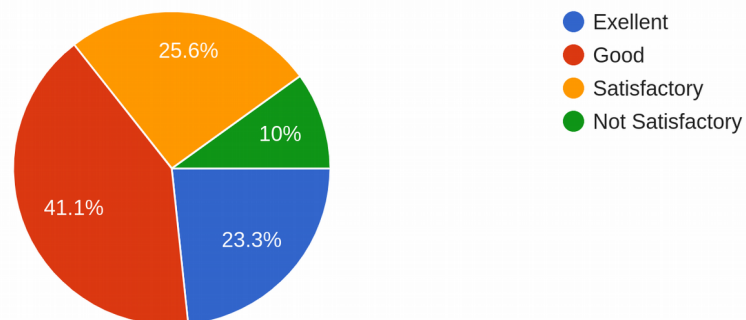
14. Teacher explains concepts through examples and applications.

90 responses



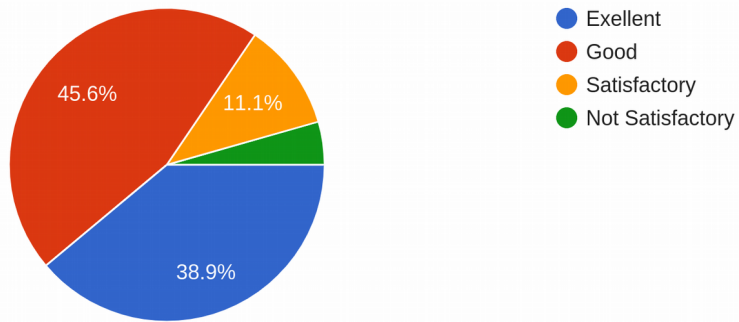
15. classrooms and Lab infrastructure.

90 responses



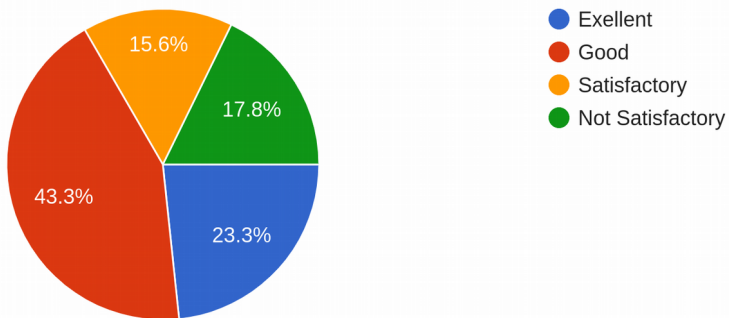
16. The overall quality of teaching-learning process in your institute is

90 responses



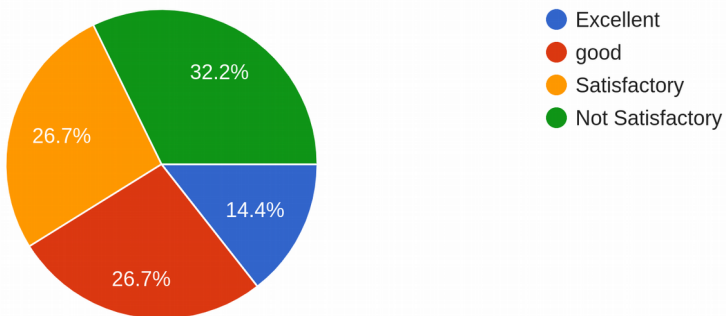
17. Drinking water facility and Washroom Hygiene.

90 responses



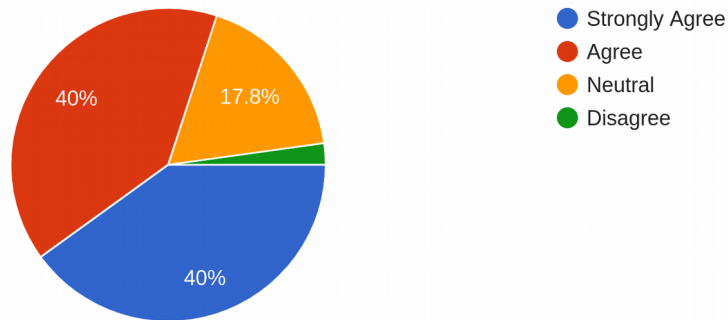
18. The college canteen and parking facility.

90 responses



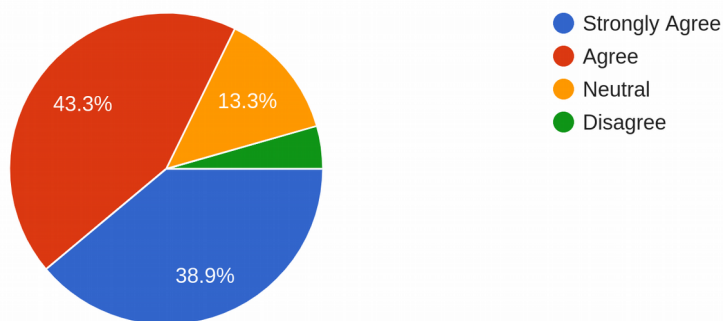
19. Teachers motivate you to participate in co-curricular and extra curricular activities.

90 responses



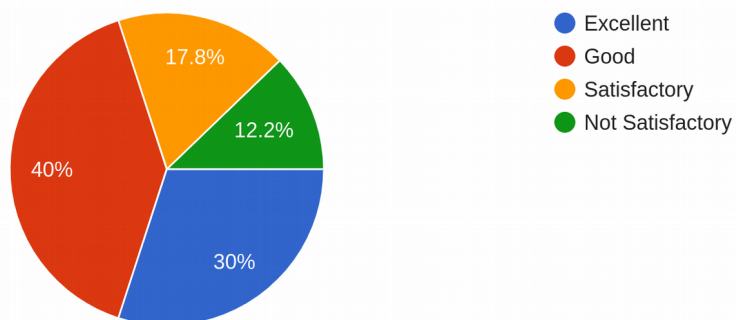
20. The college provides both boys and girls equal chances in all advancement-oriented activities.

90 responses



21. How would you rank the discipline maintained in the classrooms and college Premises.

90 responses





SURVEY ANALYSIS

From the survey conducted, it is concluded that:

- 1.** A significant majority of 70.8% respondents expressed their approval for the Induction Program organized for student support in our college, is supportive and useful.
- 2.** An overwhelming 80.9% of students expressed their satisfaction with the counseling provided at the time of admission, is proper, supportive, and highly useful in facilitating their transition to college life.
- 3.** 80.9% respondents found the assignments to be useful in reinforcing their understanding of the course content presented in the Study Material.
- 4.** 75.2% of respondents strongly agree and agree that the learner-centered methods employed by the institution have effectively enhanced their problem-solving skills, employability skills, and life skills. These methods have also successfully prepared them for the world of work.
- 5.** The library's digital resources, comprising QR Codes, National Digital Library (NDL), E-PG Pathashala, and DELNET, have been leveraged by students to varying degrees: 25.8% of students utilize these resources consistently, 30.3% use them some of the time, 20.2% remain neutral, 23.6% resort to them on an as-needed basis.
- 6.** A resounding 83.1% of respondents expressed satisfaction with the college's prompt response to their queries, showing an impressive level of responsiveness and dedication to helping students.
- 7.** A significant 69.7% of respondents affirmed that the college's grievance redressal mechanism is effective in addressing and resolving student concerns.
- 8.** An 84.5% of respondents expressed their satisfaction with the overall quality of the teaching-learning process in our institution.
- 9.** Student evaluations of the drinking water facility and washroom hygiene yielded the following results:
- Excellent: 23.3% ,Good: 43.3% ,Satisfactory: 15.6% ,Not Satisfactory: 17.8%

In response to this feedback, the college administration is actively working to address and improve these facilities to ensure a better experience for students.

- 10.** The Discipline at parking and college canteen facility satisfactory 26.7% and not satisfactory 32.2%.

The college administration is committed to improving these facilities to enhance the overall student experience.



KEY INITIATIVES FOR THE UPCOMING ACADEMIC YEAR

1. Drinking Water Facility and Washroom Hygiene

In response to students feedback and evaluations of the drinking water facility and washroom hygiene the college administration is actively working to address and improve these facilities to ensure a better experience for students.

2. Discipline at the College Parking and Canteen

Noting the concerns regarding area, the administration has referred this matter to the Discipline at Parking Committee. The committee has been instructed to address this issue promptly and effectively, ensuring a safer and more orderly parking environment for all.

The college administration regrets to inform that the canteen remains non-operational. Despite ongoing efforts to identify a suitable vendor to manage the canteen, a satisfactory vendor has yet to be found. The administration continues to explore options to restore this essential service for our students.

3. Industrial visit and add on courses

The Internal Quality Assurance Cell (IQAC) of the College is actively working to organize more industrial visits and offer additional skill-enhancement courses. These initiatives aim to bridge the gap between academia and industry, thereby enhancing the employability and overall potential of our students.


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RAIPUR (C.G.)